

**Hewlett Packard Global IT Center Cyber 8, Persiaran Rimba Permai,**

**Cyberjaya, 63000, SELANGOR,**

**MALAYSIA.**

**+603-8310-1888**

May 4, 2022

**To whom it may concern,**

This is to certify that Mr Lim, Soon Chian was an employee of Hewlett Packard Enterprise and was employed from Apr 2015 until present as type of permanent employee with title of Senior IT Specialist.

He performed the following duties and activities within job scope at daily basis.

* Heavily engaged in software development of web application using Microsoft Technology.
* Provided technical support for existing web applications
* Carried out event of code writing, code debugging, testing to ensure quality of deliverables adhere with business and corporate standard.
* Wrote, updated and maintained the business end user guide, operational procedure and technical evolution and its chronology.
* Designed the workflow and process of incident management to improve scalability and well define scope of responsibilities across the teams.
* Consistently participated cross team meeting to negotiate, draft and signed mutual of understanding.

Sincerely Yours,

**Hazha, Mohd**

Senior IT Development manager

Collaboration Service

Hewlett Packard Enterprise